PRIVACY POLICY - CLASYN

Last updated: July 3, 2025

This Privacy Policy (hereinafter the "Policy") describes how Elias Djama, sole proprietor established in Belgium (VAT BE1022.010.806), operator of the Clasyn software (hereinafter "Clasyn," "we," "our"), collects, uses, and protects users' personal data (hereinafter "you," "the User") in compliance with the General Data Protection Regulation (GDPR – EU 2016/679).

1. Data Controller

The data controller is:

Elias Djama

Rue du Radoux 86, 1430 Rebecq, Belgium

VAT: BE1022.010.806

Contact: contact@clasyn.com

2. Data Collected

We only collect data necessary for the operation of the Clasyn service.

a) Data voluntarily provided:

- Email address (if an account is created)
- Billing information (managed by Stripe or equivalent)
- Data entered in contact forms

b) Uploaded files:

- Files you upload are used solely for their automatic organization by artificial intelligence (GPT-40).
- They are neither stored, shared, nor analyzed for other purposes.
- Automatic deletion occurs approximately 1 hour after processing.

c) Technical data:

- IP address
- Browser, system, language
- Connection logs (date, time)

3. Purpose of Processing

Your data is processed to:

- Provide the automatic file sorting service
- Allow you to download organized files

- Respond to your support requests
- Manage billing (if applicable)
- Ensure service security
- Produce technical statistics (without identification)

4. Legal Basis

Processing is based on:

- Performance of a contract (use of Clasyn service)
- Legitimate interest (security, maintenance)
- Explicit consent for certain elements (e.g., non-essential cookies)

5. Retention Period

Data Retention Period

Uploaded files Approximately 1 hour, then deleted

User account data Until deletion or 2 years of inactivity

Billing data 10 years (accounting obligations)

Technical logs Maximum 6 months

6. Subprocessors and Recipients

We may share certain data under strict conditions with:

- Web hosting providers (e.g., Vercel, OVH, etc.)
- Al provider (OpenAI) for file classification
- Payment provider (e.g., Stripe)

These providers are contractually bound to maintain confidentiality and security of your data.

7. Data Security

We apply appropriate technical and organizational measures:

- Encryption of exchanges via HTTPS (TLS)
- Automatic deletion of files
- Secure server access
- Anomaly monitoring

8. Your GDPR Rights

You have the following rights at any time:

- Access to your personal data
- Rectification in case of errors
- Erasure under certain conditions
- Temporary restriction of processing
- Data portability
- Objection to certain processing
- Withdrawal of consent

To exercise your rights: contact@clasyn.com
Or by mail: Elias Djama, Rue du Radoux 86, 1430 Rebecq, Belgium

You may also file a complaint with the Data Protection Authority (DPA): https://www.autoriteprotectiondonnees.be

9. Cookies

Clasyn only uses cookies strictly necessary for security and proper site functioning.

No advertising, tracking, or profiling cookies are used without your consent.

10. Policy Changes

This policy may be updated at any time. In case of significant changes, a notice will be displayed on the site.

Effective date: July 3, 2025